

UNAVOIDABLE PRESSURES	2015/16 £'000	2016/17 £'000	2017/18 £'000	
ENABLING				
Customer Access & Financial Support	139	87	85	<i>increased cost of building/reduction in income/ impact of concessionary rent scheme</i>
IER - estimated costs of delivery	5	-	-	<i>Additional cost to be incurred in respect of Individual Electoral Registration</i>
Postage - additional postage costs	4	4	4	<i>Additional postage costs incurred to meet demand for information being sent across the District</i>
Land Charges	-	-	11	<i>Changes to Land Charges scheme will impact on income received</i>
Business Transformation	71	71	71	<i>Additional maintenance within the IT servers and systems</i>
PROVIDE GOOD THINGS FOR ME TO SEE, DO AND VISIT				
HELP ME RUN A SUCCESSFUL BUSINESS				
increased building costs/loss of income	33	33	33	<i>there are increase building costs and also an income pressure on sport pitches</i>
Car Parking Income - reduced income from enforcement	36	36	36	<i>There is a projected shortfall in income relating to enforcement as drivers are now parking in a more compliant way</i>
HELP ME LIVE MY LIFE INDEPENDENTLY				
Community Services	10	10	10	<i>income pressure for Shopmobility</i>
Losses of Supporting People income/transitional from HRA	39	39	39	<i>Reduction in Supporting People income from WCC</i>
TOTAL PER SUMMARY ABOVE	337	280	289	